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Journey Mental Health Center to Discontinue Bayside Care Center & Recovery House Programs

Focus will be on the expansion of crisis stabilization services

Madison, Wisconsin: Journey Mental Health Center announced that they will be discontinuing the Bayside Place and Recovery House programs effective June 30, 2022.

“It is with mixed emotions that we have come to this decision, but the operational changes necessitated by the pandemic over the last two years combined with increased workforce shortages have contributed greatly to the financial sustainability challenges of these two residential programs on both a short and long-term basis,” says Tanya Lettman-Shue, Chief Executive Officer at Journey Mental Health Center. “Although we are certainly disappointed to see the closing of these programs, we are looking forward to expanding our mobile crisis and crisis stabilization. A comprehensive evaluation of the crisis continuum of care conducted in Dane County reflects a greater need for mobile crisis and crisis stabilization services,” reports Hannah Flanagan, Director of Emergency Services at Journey Mental Health Center.

This news comes in the wake of many recent initiatives and accomplishments of Journey including:

- A joint collaboration with the Community Alternative Response for Emergency Services (CARES) Team with the City of Madison and Dane County Human Services which has recently expanded by responding to mental health emergencies on a city-wide basis.
- Journey’s REST program is now running in 35 schools within Dane County, screening over 5000 students for trauma exposure, trauma symptoms and depression.
- The expansion of our telehealth services allows consumers to have more flexibility with how they utilize services. Journey's Emergency Services Unit responded to 44,000 crisis calls in 2021, an increase of 16% over 2020.

As a community non-profit organization, Journey has offered a path to health, wellness, and recovery for almost 75 years. Journey’s twenty-five programs are an integral part of our community's social safety network. As the largest behavioral health provider in Dane County, Journey partners with schools, hospitals and clinics, social service agencies, first responders and other community organizations to meet the behavioral health needs of our communities.